

VISITATION GUIDELINES & POLICY
Effective June 22, 2021

Our first priority at Madison Hospital is to *be safe, be caring and be kind*. With that in mind we have updated our visitation guidelines for family members and support persons. Thank you for your cooperation as we work to keep your patient, your family members and our staff safe.

To enter our facilities you must:

- Be 16 years of age or older with a valid ID.
- Check in and out at facility entrances.
- Be screened upon entry for symptoms of illness. Anyone exhibiting symptoms cannot enter.
- Wear a mask/face covering, observe social distancing and sanitize hands frequently.

To keep you informed

- Upon admission, a point of contact and communication plan will be set with a family member or support person (16 years of age or older). If the patient is unable to communicate directly with the family member by phone, daily updates will be provided by staff if desired.
- The patient will provide a password for identification so that communication can take place between the hospital staff and family members.
- Virtual visitation is available.

Non COVID-19 patients Two (2) visitors are allowed to visit, and may switch out. However only two (2) people at a time may be in the room.

COVID-19 positive patients (including patients who are under investigation for COVID-19), visitation is allowed under the following guidelines:

- Restricted to immediate family: parent, spouse, significant other, and children (16 years of age or older)
- One (1) person may visit per day for up to 2 hours
- End-of-life and special circumstances are handled individually
- All guidelines are at the discretion of the clinical coordinator, depending on patient situation
- If supporting a COVID-19 patient, compliance with personal protective equipment (PPE) is required and will be provided by the hospital. Not wearing the provided PPE places you at high risk of being infected with COVID-19.

Emergency Department

- One (1) person is allowed per patient; two (2) for pediatric patients. No other visitors allowed in waiting room. If patient is admitted the visitor must check in at the visitor desk in the main lobby.

Procedural Areas (Imaging, Surgery, etc.)

- One (1) support person per patient; two (2) for pediatric patients will be allowed to accompany the patient to the pre-op area, and can remain in the waiting area during the procedure.

Adults

- Two (2) persons are allowed during end-of-life care.
- It is important to stay in the room except for basic personal needs (ex: food/restroom).
- Please leave personal items in vehicle. No suitcases or bags allowed.
- Room size limits the use of additional chairs.
- Any approved family member that leaves the facility at 9 p.m. will not be allowed re-entry until 5 a.m. the next day.

Pediatric Patients

- Pediatric patients having surgery may have (2) parents/caregivers at a time at the bedside.

Mother-Baby, Labor & Delivery

- Two (2) support persons are allowed per patient.
- Minor siblings may visit the Mother-Baby unit for limited visitation from 4 – 6 p.m. No minor siblings are allowed overnight.

**Staff shall reserve the right to restrict visitor the opportunity to enter unit if non-compliance of the above criteria persists. In addition, staff shall be able to adjust guidelines to accommodate for compassionate care and end-of-life situations.*